Introduction
Room air conditioners cool, dehumidify, and filter air inside your home. Heat pump and electric heat models offer both heating and cooling. Opening sections of manual provide general information for all room air conditioner models. Operating Controls section describes operation of controls for each model. After reading the opening sections, turn to Operating Controls section and find the panel layout that matches the model of your unit.

Read entire manual thoroughly before beginning installation and operation of your new room air conditioner. Be sure you have all necessary tools and materials on hand for the job. Study illustrations to familiarize yourself with important details of the installation process. Review manual for operating instructions.

NOTE
1. Mechanical experience is required to install air conditioner.
2. Installation can take from 1 to 3 hours, depending on installer’s knowledge and skill.
3. If you encounter problems during installation, call our consumer information line toll-free at 1-877-376-0214. If your problem cannot be resolved by phone, contact an authorized Amana® brand servicer. Contact and service will be at your expense.

Safety Information
Be sure electrical service is adequate for chosen model of air conditioner. Complete electrical rating for unit is found on serial plate located behind front grille. Electrical outlet must be close enough to unit for power cord to reach without strain. Air conditioner should be the only appliance on individual circuit.

For personal safety and to avoid possible damage to appliance or home, observe all safety instructions highlighted by symbol shown below.

⚠️ RECOGNIZE THIS SYMBOL AS A SAFETY PRECAUTION.

After installing unit, reread instructions to ensure each step is complete and that all parts are fastened in place. For best results and to minimize installation time, perform all procedures in the order shown.

⚠️ WARNING
HIGH VOLTAGE
Disconnect ALL power before servicing or installing this unit. Multiple power sources may be present. Failure to do so may cause property damage, personal injury, or death.
WARNING

Goodman will not be responsible for any injury or property damage arising from improper service or service procedures. If you install or perform service on this unit, you assume responsibility for any personal injury or property damage which may result. Many jurisdictions require a license to install or service heating and air conditioning equipment.

WARNING

To prevent heat related illness or death, do not use this device for unattended cooling of persons or animals unable to react to product failure. Failure of unattended air conditioner may result in extreme heat in area intended for cooling, causing heat-related illness or death of persons or animals.

WARNING

HIGH TEMPERATURE STRESS HAZARD

This room air conditioner is not meant to provide unattended cooling or life support for persons or animals that are unable to react to failure of the product.

The failure of an unattended air conditioner may result in extreme heat in the conditioned space causing overheating or death of persons or animals.

Precautions must be taken to ward off or guard against such an occurrence.

Unpacking

Unpack and visually inspect the unit. Report any damage to the delivering carrier immediately. Remove and discard all packing material.

WARNING

Do NOT operate unit with shipping foam blocks in place. Always remove prior to running unit.

On some models the air conditioner front and/or mounting kit hardware may be packed separately.

Record the model, serial and manufacturing numbers of your unit in the space provided below. This information is found on a nameplate visible after the front of the air conditioner has been removed. The rated voltage, amperage and capacity for your specific model can also be found on this nameplate. Read the warranty packaged with the unit. Keep the warranty and a copy of your sales receipt for future reference. You may also want to record in the space provided the date purchased and the selling dealer.

OWNER'S PRODUCT IDENTIFICATION

MODEL NUMBER

SERIAL NUMBER

MANUFACTURING NUMBER

Owner's Name

Address

City State Zip

/ /

Date of Purchase

Authorized Dealer

Address

City State Zip

( )

Phone Number

WARNING

To avoid death, personal injury or property damage due to electrical shock:

- Observe all local codes and ordinances.
- Disconnect electrical power to unit before servicing.
- Ground appliance properly.
- Check with a qualified electrician if you are not sure this appliance is properly grounded.
- DO NOT ground to gas line.
- DO NOT ground to cold water pipe if pipe is interrupted by plastic, non-metallic gaskets, or other insulating (non-conducting) materials.
- DO NOT modify plug on power cord. If plug does not fit electrical outlet, have proper outlet installed by qualified electrician.
- DO NOT have a fuse in the neutral or ground circuit. A fuse in the neutral or ground circuit could result in an electrical shock.
- DO NOT use an extension cord with this appliance.
- DO NOT use an adapter plug with this appliance.
- DO NOT pinch power cord.
- DO NOT REMOVE warning tag from power cord.

Electrical Requirements

Grounding Instructions

This appliance is equipped with a three-prong grounding plug for protection against possible shock hazards. If a two-prong wall receptacle is encountered, the customer is required to contact a qualified electrician and have the two-prong wall
receptacle replaced with a properly grounded three-prong wall receptacle in accordance with the National Electrical Code.

Room air conditioners are designed to operate according to requirements on the nameplate and as shown in Table 1. Fuse or circuit breaker ratings must be according to the fuse instruction label and as shown in Table 1. Do not plug models marked "Use on Single Outlet Circuit Only" into a circuit with another appliance or light fixture.

**Receptacle Wiring**
Receptacle wiring must be of adequate size for unit. Refer to unit identification plate for exact power requirements. Minimum size of wiring, based on power requirements, is:

- Units up to 20 amps: 12 gauge
- 20–30 amp units: 10 gauge

Use copper wire only. Consumer’s responsibility is to provide proper and adequate receptacle wiring that conforms to all applicable codes. All wiring should be installed by qualified electrician.

**LCDI or AFCI Power Cords**
Underwriters Laboratories (UL) and the National Electric Code (NEC) now require power cords that sense current leakage and can open the electrical circuit to the unit. In the event, the unit does not operate, check the reset button located on or near the head of the power cord as part of the normal troubleshooting procedure.

**Installation**
Complete step-by-step installation instructions are furnished with your unit. These instructions will be found on a separate page included with this manual or in the mounting kit assembly. Follow these instructions carefully. Keep these instructions with this manual for future reference. Your unit will be one of the following designs:

- **Unit with a window mounting kit**
  These models are designed for mounting though an opening in a wall. These units can be adapted to window installation by using the optional window mounting kit supplied with your unit.

- **Unit without a window mounting kit**
  No window mounting kit is supplied with the unit. These models are designed for mounting through an opening in a wall. These units can be adapted to window installation by purchasing an optional window mounting kit. Consult your dealer to choose the kit that is appropriate for your model and installation.

**Room Heat Pumps**
Heat pumps work by moving heat instead of creating it. In the summer, the cool indoor coil absorbs heat from your room and moves it outdoors, providing cooling. In the winter, heat pumps reverse this operation. By lowering the temperature of the outdoor coil below the outdoor temperature, the heat pump absorbs the heat from outdoors and moves it inside your house. This heat transferring process is very efficient. For example, at 45°F outdoor temperature, a heat pump can provide 2 ½ watts of heat for every watt of electricity it consumes.

As outdoor temperatures drop, the heating capacity and efficiency of the heat pump declines. At temperatures below 45°F, it is likely that ice will form on the outdoor coil. Heat pump units are designed to operate as a heat pump above approximately 40°F. Below 40°F, these units switch automatically from reverse cycle heat pump to auxiliary electric heating. No defrost is required. There is no minimum operating temperature.

**Normal Care and Maintenance**

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**WARNING**
HIGH VOLTAGE
Disconnect ALL power before servicing or installing this unit. Multiple power sources may be present. Failure to do so may cause property damage, personal injury, or death.

**CAUTION**
Installing an air conditioner through a wall requires extensive carpentry and/or masonry experience. Thru-wall installations performed by inexperienced or unqualified individuals can result in costly damage to home or result in equipment malfunction that could cause property damage, personal injury or death.

**Annual Inspection**
It is suggested that your unit be inspected by your dealer or servicer once a year. It is advisable to have the outer case removed and the unit thoroughly cleaned.
Note: The life of your unit may be greatly reduced if you live in a salt air or other corrosive type environment. Under these conditions, the unit should be removed from its case and completely cleaned at least once a year. At that time any scratches or blisters on the painted surfaces should be sanded and repainted. Placing an algaecide tablet in the outdoor side of the unit's basepan is suggested in humid areas where algae formation is common. We recommend the following algaecide cleaners: PanGuard® by Control Released Technologies, Inc. and CDC Anti-Clog® by Virginia KMP.

Front Grille and Filter Removal
The front contains an air filter that can be removed on left or right side of front. To clean the filter, the following method for filter removal:

Grasp filter handle and slide filter out of unit.

1. Remove two side Phillips screws attaching case to chassis basepan.
2. Remove two side Phillips screws attaching front to case.
3. If the unit has a screw holding the basepan clip to the chassis, remove the screw.

Reinstall air filter by reversing removal procedure.

Air Filter Cleaning
A dirty air filter reduces operating efficiency of unit. Filter should be inspected at least once every week during operation. Clean filter with vacuum cleaner or wash in warm water and mild detergent. Filter should be thoroughly dried before replacing in unit. Do not operate unit without filter in place.

Fan Motor Care
The fan motor is permanently lubricated for long life. There is no need to oil the motor.

Slide-out Chassis Removal from Outer Case
3. If the unit has a screw holding the basepan clip to the chassis, remove the screw.
4. Using basepan handle, pull chassis straight out, slowly and evenly, until approximately 9-12 inches extends from outer case. Use both hands to grasp basepan and pull remaining chassis from outer case.

CAUTION
To reduce the risk of personal injury, be sure to have sufficient help when moving your unit. A room air conditioner can weigh between 70 and 240 pounds.

NOTE: Basepan clip is shipped in plastic bag with mounting screw and condensate drain cup. Install clip after reinserting chassis into outer case to prevent accidental chassis removal.
INSTALLATION REQUIREMENTS

Tools and Parts
Gather the required tools and parts before starting installation. Read and follow the instructions provided with any tools listed here.

Tools Needed
- Flat-blade and Phillips screwdrivers
- Level
- Tape measure
- Drill and 3/16" or smaller bit
- 1" (2.5 cm) or thicker lumber
- 7 - #10 x 1" wood screws

Through-the-wall installation:
In addition to the tools listed above, the following tools are needed for through-the-wall installation.
- Saw
- Wood preservative
- Caulk

Parts supplied (on some models)
Check that all parts are included in parts package.

Location Requirements
IMPORTANT: Observe all governing codes and ordinances.
Check the location where air conditioner will be installed. Proper installation is your responsibility. Make sure you have everything necessary for correct installation.

The location should provide:
- Grounded electrical outlet within 4 ft (122 cm) of where the power cord exits the air conditioner.
- Free movement of air in room to be cooled.
- A large enough opening for the air conditioner.
- Adequate wall support for weight of air conditioner. Air conditioner weighs between 94 and 103 lbs (43 to 47 kg).

NOTE: Cabinet louvers must not be obstructed. Air must be able to pass freely through the cabinet louvers.

A. Foam window sash seal
B. Window lock brackets (2)
C. #10 x 7/8" pan-head Phillips screws (6)
D. #10 x 3/4" pan-head Phillips screws (3)
E. #10 x 3/4" round-head screws (6)
F. #10 x 1/2" pan-head Phillips screws (3)
G. Top channel
H. Side curtains (2)
I. Foam seal

NOTE: Installation parts are supplied for double-hung windows up to 40" (101.6 cm) wide. A special Wide Window Kit is available from your dealer or service center. See "Accessories."

HIGH VOLTAGE

WARNING
Disconnect ALL power before servicing or installing this unit. Multiple power sources may be present. Failure to do so may cause property damage, personal injury or death.

SAVE THESE INSTRUCTIONS
Window installation

Window opening measurements:
- 27” min. to 39” max. (68.6 cm to 99 cm) opening width.
- 16¼” min. (41.3 cm) opening height.

![Window diagram](image)

Through-the-wall installation

The wall opening measurements should be:
- Height: 16” (40.6 cm) plus twice the thickness of wood used to build frame.
- Width: 22¾” (57.5 cm) plus twice the thickness of wood used to build frame.

![Wall diagram](image)

Electrical Requirements

**WARNING**

<table>
<thead>
<tr>
<th>Electrical Shock Hazard</th>
</tr>
</thead>
<tbody>
<tr>
<td>Plug into a grounded 3 prong outlet.</td>
</tr>
<tr>
<td>Do not remove ground prong.</td>
</tr>
<tr>
<td>Do not use an adapter.</td>
</tr>
<tr>
<td>Do not use an extension cord.</td>
</tr>
<tr>
<td>Failure to follow these instructions can result in death, fire, or electrical shock.</td>
</tr>
</tbody>
</table>

Ground wire must be connected to ground screw located in lower right corner of air conditioner when air conditioner is in cabinet.

The electrical ratings for your air conditioner are listed on the model and serial number label. The model and serial number label is located behind the front panel on the flange below the control panel area.

Specific electrical requirements are listed in the chart below. Follow the requirements for the type of plug on the power supply cord.

<table>
<thead>
<tr>
<th>Power supply cord</th>
<th>Wiring requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>115-volt (103.5 min. - 126.5 max.)</td>
<td>0-12 amps</td>
</tr>
<tr>
<td>230-volt (207 min. - 253 max.)</td>
<td>0-16 amps</td>
</tr>
<tr>
<td>230-volt (207 min. - 253 max.)</td>
<td>0-24 amps</td>
</tr>
<tr>
<td>30-amp time-delay fuse or circuit breaker</td>
<td>Use on single outlet circuit only.</td>
</tr>
<tr>
<td>15-amp time-delay fuse or circuit breaker</td>
<td>Use on single outlet circuit only.</td>
</tr>
</tbody>
</table>

**WARNING**

HIGH VOLTAGE

Disconnect ALL power before servicing or installing this unit. Multiple power sources may be present. Failure to do so may cause property damage, personal injury or death.
Recommended grounding method

This air conditioner must be grounded. This air conditioner is equipped with a power supply cord having a grounded 3 prong plug. To minimize possible shock hazard, the cord must be plugged into a mating, grounded 3 prong outlet, grounded in accordance with all local codes and ordinances. If a mating outlet is not available, it is the customer's responsibility to have a properly grounded 3 prong outlet installed by a qualified electrical installer.

It is the customer's responsibility:
■ To contact a qualified electrical installer.
■ To assure that the electrical installation is adequate and in conformance with National Electrical Code, ANSI/NFPA 70 - latest edition, and all local codes and ordinances.

Copies of the standards listed may be obtained from:
National Fire Protection Association
One Batterymarch Park
Quincy, MA 02269

Power Supply Cord

NOTE: Your unit's device may differ from the ones shown.

To test your power supply cord:
1. Plug power supply cord into a grounded 3 prong outlet.
2. Press RESET.
3. Press TEST (listen for click; Reset button will trip and pop out).
4. Press and release RESET (listen for click; Reset button will latch and remain in). The power supply cord is ready for operation.

NOTES:
■ The Reset button must be pushed in for proper operation.
■ The power supply cord must be replaced if it fails to trip when the test button is pressed or fails to reset.
■ Do not use the power supply cord as an off/on switch. The power supply cord is designed as a protective device.
■ A damaged power supply cord must be replaced with a new power supply cord obtained from the product manufacturer and must not be repaired.
■ The power supply cord contains no user serviceable parts. Opening the tamper-resistant case voids all warranty and performance claims.

WARNING

Electrical Shock Hazard

Plug into a grounded 3 prong outlet.
Do not remove ground prong.
Do not use an adapter.
Do not use an extension cord.
Failure to follow these instructions can result in death, fire, or electrical shock.

This room air conditioner is equipped with a power supply cord required by UL. This power supply cord contains state-of-the-art electronics that sense leakage current. If the cord is crushed, the electronics detect leakage current and power will be disconnected in a fraction of a second.
Remove packaging materials.

- Remove and dispose of/recycle all packaging materials. Remove tape and glue residue from surfaces before turning on the air conditioner. Rub a small amount of liquid dish soap over the adhesive with your fingers. Wipe with warm water and dry.
- Do not use sharp instruments, rubbing alcohol, flammable fluids or abrasive cleaners to remove tape or glue. These products can damage the surface of your air conditioner.
- Handle air conditioner gently.

1. Remove air conditioner from carton and place it on cardboard.
2. Remove shipping screws from both sides of cabinet.

**WARNING**

Excessive Weight Hazard
Use two or more people to move and install air conditioner.
Failure to do so can result in back or other injury.

3. Remove front panel by removing 2 Phillips screws on bottom left and right side of front.
4. Remove shipping screws (2).
5. Pull on handle to slide air conditioner out of cabinet. Place air conditioner on cardboard.
6. Remove any packing foam from inside of unit.

NOTE: Do not lift, push, pull or remove any expanded polystyrene (foam) from inside the air conditioner. It is NOT packing material.

**Window Installation (on some models)**

**NOTES:**
- Handle air conditioner gently.
- Be sure your air conditioner cabinet does not fall out of the opening during installation or removal.
- The location where the power cord exits the air conditioner should be no more than 4 ft. (122 cm) from a grounded 3-prong outlet.
- Do not block the louvers on the front panel.
- Do not block the louvers on the outside of the air conditioner.

**Attach Top Channel**

**NOTE:** Attach top channel and side curtains to air conditioner cabinet before placing cabinet in window.

1. Locate supplied bag of screws.
2. Place top channel on top of air conditioner cabinet, lining up the 3 holes in top channel with the 3 holes on top of the air conditioner cabinet.
3. Using three (3) #10 x 3/8" pan-head Phillips screws, attach top channel to air conditioner cabinet.
Attach Side Curtains

1. Locate provided bag of screws.
2. Insert top and then bottom of right-hand curtain housing in top and bottom curtain guides on air conditioner cabinet.

Back View

A. Curtain housing  
B. Curtain guides

Bottom View

A. Curtain housing  
B. Curtain guides

3. Extend right-hand curtain outward so you may insert the first screw through the middle hole of the curtain. Using #10 x 1/4” pan-head Phillips screw, screw curtain to middle hole in air conditioner cabinet.

NOTE: This screw is required to correctly attach curtain (top to bottom) to the air conditioner cabinet.

4. While the right-hand curtain is still extended, insert #10 x 1/4” pan-head Phillips screws into the top and bottom slots of curtain. Screw curtain to the top and bottom holes in air conditioner cabinet.

NOTE: Some curtains may have 2 slots at each end. You will be able to see a mounting hole through the correct slot.

5. Slide curtain housing into guides as far as it will go.
6. Repeat above steps for left-hand curtain.

Attach foam adhesive seal

Attach foam adhesive seal along the bottom of the curtain bottom channel.

Install Cabinet into Window

■ Handle air conditioner gently.
■ Be sure your air conditioner cabinet does not fall out of the opening during installation or removal.
■ The location where the power cord exits the air conditioner should be no more than 4 ft (122 cm) from a grounded 3 prong outlet.
■ Do not block the louvers on the front panel.
■ Do not block the louvers on the outside of the air conditioner.

1. Center empty cabinet in window. Check that lower rail of air conditioner cabinet is behind and against back side of windowsill. Maintain a firm hold on the air conditioner cabinet. Lower window sash to hold cabinet in place. Top channel must be on inside room of window sash.

2. Measure the distance between the right-hand side of the cabinet and the inside of the window channel.
3. Repeat for the left side. Adjust the cabinet until the distance on each side is the same.
4. Use a \( \frac{3}{16} \)" drill bit to drill 3 starter holes 1/2" deep through the 3 holes in the cabinet and into the windowsill.

5. Attach cabinet to windowsill with 3 - #10 x 1/2" pan-head Phillips screws.

6. Check that air conditioner cabinet is tilted 1/2 bubble on carpenters level to the outside so that water will run to the outside.

**Attach Side Curtains to Window Frame**

1. Pull left-hand curtain out until it fits into window channel. Use a \( \frac{3}{32} \)" drill bit to drill a starter hole through the hole in the curtain housing and into the lower window sash.

**Front View**

![Front View Diagram]

- A. #10 x 1/2" pan-head Phillips screws
- B. Window sill

2. Insert one of the #10 x \( \frac{3}{4} \)" round-head screws through hole and into lower window sash. Insert one of the #10 x \( \frac{3}{4} \)" round-head screws through threaded hole in top of curtain and one in bottom of curtain.

3. Repeat for right-hand curtain.

**Complete Window Installation**

1. Insert foam seal behind the top of the lower window sash and against the glass of the upper window.

2. Place window-lock bracket on top of lower window and against upper window sash.

3. Use a \( \frac{3}{32} \)" drill bit to drill a starter hole through the hole in the bracket and into the window sash.

4. Attach window-lock bracket to window sash with #10 x \( \frac{3}{4} \)" round-head screw to secure window in place.

**Top View**

![Top View Diagram]

- A. Left-hand curtain
- B. Window channel
- C. #10 x \( \frac{3}{4} \)" round-head screw

**Through-the-Wall Cabinet Installation**

**NOTES:**

- Handle air conditioner gently.
- Be sure your air conditioner cabinet does not fall out of the opening during installation or removal.
- The location where the power cord exits the air conditioner should be no more than 4 ft (122 cm) from a grounded 3 prong outlet.
- Do not block the louver on the front panel.
- Do not block the louver on the outside of the air conditioner.
- It is the customer's responsibility and obligation to have this product installed by a qualified technician familiar with through-the-wall room air conditioner installations.
Option 1 — Wood, metal or plastic molding
When you are using wood, metal or plastic molding, the wood frame should line up with inside wall as shown.

Option 2 — Plastered wall with no molding
If the plastered wall is to be flush with the cabinet and no molding is used, the wood frame must be set \( \frac{1}{2} \) (13 mm) into the inside wall.

Install Wood Frame

1. Construct wood frame. See “Location Requirements” for dimensions.
2. Measure outside width and height of frame to determine wall opening dimensions.
3. Cut opening through the wall. Remove and save insulation.
   
   NOTES:
   - Dimension for depth depends on wall thickness and type of molding.
   - Do not block louvers in air conditioner cabinet.

4. Apply wood preservative to the outside exposed surface.
5. Insert the frame in the wall opening. Square and level frame.
6. Attach frame securely to the wall.

Install Cabinet into Wood Frame

1. Insert cabinet into the framed wall opening. The top of the cabinet should extend \( \frac{1}{2} \) (13 mm) into the room. If there is trim, the cabinet should extend \( \frac{1}{2} \) (13 mm) past the trim.
2. Use a level to check that cabinet is level side to side.
3. Check that air conditioner cabinet is tilted to the outside so that water will run to the outside. 1/2 bubble on carpenters level.
4. Reuse the insulation to seal opening between cabinet and frame.
5. Use existing holes and 6 - #10 x 1” wood screws (not provided) to attach cabinet to frame.
   
   NOTE: Do not overtighten screws or cabinet will distort and provide a poor air seal between cabinet and air conditioner.
6. Caulk all outside wall openings around cabinet.
Complete Installation

NOTE: Handle air conditioner gently.

WARNING

Excessive Weight Hazard
Use two or more people to move and install air conditioner.
Failure to do so can result in back or other injury.

1. Insert air conditioner into cabinet.

A. Make sure the free end of the ground wire is outside of the cabinet.

WARNING

Electrical Shock Hazard
Plug into a grounded 3 prong outlet.
Do not remove ground prong.
Do not use an adapter.
Do not use an extension cord.
Failure to follow these instructions can result in death, fire, or electrical shock.

4. Attach bottom front of panel with front panel screws.

NOTE: For through-the-wall installations, install molding around the room side of the air conditioner, if needed.

WARNING

Electrical Shock Hazard
Connect green ground wire to ground screw.
Failure to do so can result in death or electrical shock.

2. Install shipping screws on both sides of cabinet.

3. Insert front tabs of front panel into top of cabinet and swing front into place.

5. Plug into a grounded 3-prong outlet.

6. Press RESET on the power cord plug.
While operation of all units is similar, controls vary slightly from model to model. Operating Controls section shows control panel of unit purchased and gives detailed information about operation of controls.

Airflow Around Unit
Select the highest fan speed and set temperature control to its coldest position. When the desired temperature is reached, slowly move the temperature control toward a warmer setting until the compressor shuts off. The thermostat will then cycle the compressor on and off to maintain this selected temperature. Adjust the fan speed for desired air circulation.

Changing Airflow Direction Baffles
Airflow on unit may be diverted left or right from center by baffles. Upward and downward air discharge is provided by tilting louvers. Adjust baffles and tilt louvers for desired airflow pattern.

Airflow Around Unit
Check the indoor grille and outdoor louvers for obstructions to airflow. Do not block the airflow to and from the unit. If air is obstructed and/or deflected back into the unit, the air conditioner’s compressor may cycle on and off rapidly. This could damage your unit.

Drain Cup Installation and Use
Your air conditioner uses a system where the water removed from the indoor air (condensate) is channeled to the outdoor side of the unit. The outdoor fan blade has a “slinger” ring attached to it that dips into the water and slings the water onto the outdoor coil surface. This is the sound of water you hear during normal operation. The water quickly evaporates on this warm surface and improves the efficiency of your air conditioner. In normal conditions the unit can evaporate the water as fast as it is removed from the indoor air.

However, in very humid conditions excess amounts of water may drip off the unit chassis. If this proves to be a problem, install the condensate drain cup included with the unit to route excess water where it would not be a problem (see illustration).

To install, remove the unit chassis from the outer case. Insert the condensate drain cup through the recessed ½” hole on the back center of the outer case. Once inserted, place a ½” diameter hose or tube on the drain cup bottom spout. The hose allows you to route where you want the excess water to go. Reinsert the unit chassis into the outer case. The unit basepan overflow hole will be positioned directly above the drain cup and will catch any water that might run out.
Introduction
This instruction sheet provides guidelines for installing a compact air conditioner through an outside wall.

WARNING
HIGH VOLTAGE
Disconnect ALL power before servicing or installing this unit. Multiple power sources may be present. Failure to do so may cause property damage, personal injury, or death.

CAUTION
Installing an air conditioner through a wall requires extensive carpentry and/or masonry experience. Thru-wall installations performed by inexperienced or unqualified individuals can result in costly damage to home or result in equipment malfunction that could cause property damage, personal injury or death.

Air Conditioner Dimensions
The following figures show the outside dimensions of air conditioner with chassis installed, and dimensions of outer case with chassis removed.

General Instructions
All Amana® brand Compact Room Air Conditioners feature a slide-out chassis. Chassis and front cover must be removed from outer case for installation.
In order to reinstall the chassis and re-attach the air conditioner front cover, the installed outercase must be square and level from side to side. Use wood shims between sides of case and finished opening - especially where case is secured to opening - to prevent warping or distorting. Check installed case for distortion using carpenter’s square.

CAUTION

A finished opening 23-inches wide x 16-inches high is recommended. The lower left inside corner of opening must be within 5 feet of an appropriate electrical outlet (see Use and Care manual for electrical requirements.) When wall thickness exceeds 5 ½-inches, opening must be modified to allow air to enter side louvers on case (see special instructions on back). Do not install air conditioner in walls thicker than 10 ½-inches.

Brick Veneer or Frame Wall Construction.
See CAUTION under General Instructions. Cut or build rough opening large enough to allow a framed, finished opening 15 9/16-inches high and 22 13/16-inches wide. When case is properly positioned in opening, secure it to framing material with nails or screws driven through holes in sides of outer case (shim case and predrill holes before securing).

Dimensions of Finished Opening

**Masonry Construction**
See CAUTION under General Instructions. In masonry walls, cut or build a finished opening 15 9/16-inches high by 22 13/16-inches wide. When case is properly positioned in opening, secure it in place with mortar or concrete nails driven through holes in sides of outer case (shim case and predrill holes before securing with nails).

**Placement of Outer Case in Opening**
Place outer case in opening, flush against one side of opening. Use carpenter’s level and ensure case is level from side to side and has a 3/8-inch slope from front to back (back of case must be 3/8-inch lower than front to ensure proper condensate drainage). If needed, use shims to level case (from side to side) and to obtain proper back slope.

Front of case must project ¾-inch (minimum) beyond inside wall in order to attach air conditioner front frame. If framing indoor side of opening with wood molding (or other decorative material), extend outer case ¾-inch beyond molding.

When case is properly positioned in opening, use wood shims to fill any gaps between case and finished opening, especially in area where case will be secured to opening. **Take care not to warp or distort case when installing shims.** For condensate drainage, install drainage cup in drain hole on baseplate of case.
**Installation in Wall Thicker Than 5 ½ inches**

The side louvers in outer case provide ventilation to air conditioner compressor and fan motor and must not be blocked. When installing unit in a wall over 5 ½-inches thick, provisions must be made in wall opening to ensure free air flow to the side louvers. This can be accomplished by chamfering the vertical portions of the outside opening as shown.

Ventilation louvers on top of case must not be obstructed. Do not attempt to install unit in walls thicker than 10½-inches.

**Chamfering Walls Thicker Than 5 ½-inches**

Visualization of chamfering for walls thicker than 5 ½-inches to ensure proper ventilation and drainage.
Operating Controls

Operating your air conditioner properly helps you to obtain the best possible results.
This section explains proper air conditioner operation.

IMPORTANT:
• If you turn off the air conditioner, wait at least 3 minutes before turning it back on. This prevents the air conditioner from blowing a fuse or tripping a circuit breaker.
• Do not try to operate your air conditioner in the cooling mode when outside temperature is below 61°F (16°C). Do not try to operate your air conditioner in the heating mode when outside temperature is over 86°F (30°C).

NOTES:
1. NOTE: Factory default setting is for °F. To convert to °C, press the INCREASE ▲/DECREASE ▼ buttons simultaneously for approximately 5 seconds. To return to °F, repeat the procedure.
2. In the event of a power failure, your air conditioner will operate at the previous settings when the power is restored.

Lights next to the touch pads on the air conditioner control panel indicate the selected settings.

1. Power Pad (Button)
   Turns air conditioner on and off. When turned on, the display will show the room temperature.

2. Display
   Shows the Set temperature when in HEAT, COOL or ENERGY SAVER mode; shows the time remaining on the Delay Timer; shows the room temperature when in Fan Only mode. The SET light will turn on while setting.

3. Temp Increase ▲/Decrease ▼ Pads
   Use to set temperature when in HEAT (on some models), COOL or ENERGY SAVER mode. The SET light will turn on while setting.

4. Delay Timer Increase ▲ (+)/Decrease ▼ (-) Pads
   Each touch of the INCREASE ▲/DECREASE ▼ pads on the unit or the INCREASE (+)/DECREASE (-) pads on the remote control will set the delay time when using the DELAY 1-24 HR timer.
   The SET light will turn on while setting.

5. Fan Speed Pads
   Use to set the fan speed to LOW, MED, HIGH or AUTO, on the unit.
   NOTE: On the remote control, use the fan speed INCREASE (+)/DECREASE (-) pads to set the fan speeds to LOW, MED or HIGH. Use the AUTO pad to turn Auto fan on.

6. Mode Pad
   Use to set the air conditioner to COOL, ENERGY SAVER, FAN ONLY or HEAT (on some models) mode.

7. Delay Pads
   DELAY ON - When the air conditioner is off, it can be set to automatically come on in 0.5 (1/2 hr.) to 24 hours at its previous mode and fan settings.
   DELAY OFF - When the air conditioner is on, it can be set to automatically turn off in 0.5 (1/2 hr.) to 24 hours.
How to set:
Press the DELAY 1-24 hr pad on the unit or the pad on the remote control. Each touch of the INCREASE ▲ / DECREASE ▼ pads on the unit or the INCREASE (+) / DECREASE (-) pads on the remote control will set the timer in 0.5 (1/2 hr.) or 1-hour intervals. (The delay timer can be set in 0.5 (1/2 hr.) increments if programmed for under 10 hours, but if the delay timer is set for above 10 hours, the timer will be set in 1-hour increments.) The SET light will turn on while setting.

To review the remaining time on the DELAY 1-24 hr timer, press the DELAY 1-24 hr pad on the unit or the pad on the remote control. Use the INCREASE S / DECREASE T pads on the unit or the INCREASE (+) / DECREASE (-) pads on the remote control to set a new time if desired.

To cancel the timer, press and hold the DELAY 1-24 hr pad until the light on the DELAY 1-24 hr pad goes off.

Remote Control:
• To ensure proper operation, aim the remote control at the signal receiver on the air conditioner.
• The remote control signal has a range of up to 20 feet.
• Make sure nothing is between the air conditioner and the remote control that could block the signal.
• Make sure your batteries are fresh and installed correctly as indicated on the remote control.

Cool Mode
Use the COOL mode at LOW, MED, HIGH, or AUTO FAN SPEED for cooling. Use the TEMPERATURE INCREASE ▲ / DECREASE ▼ pads to set the desired temperature between 61°F and 86°F in 1°F increments. The compressor will cycle on and off to keep the room at the set level of comfort. Set the thermostat at a lower number and the indoor air will become cooler. Set the thermostat at a higher number and the indoor air will become warmer.

NOTE: If the air conditioner is off and then turned on while set to a COOL setting, or if it is turned from a fan setting to a COOL setting, it may take approximately 3 minutes for the compressor to start and cooling to begin.

Energy Saver Mode
Controls the fan.
ON - The fan will cycle on and off with the compressor.
This results in wider variations of room temperature and humidity and is normally used when the room is unoccupied.
NOTE: The fan may continue to run for a short time after the compressor cycles off.

OFF - The fan runs all the time, while the compressor cycles on and off.

Fan Only Mode
Use the FAN ONLY mode at LOW, MED or HIGH fan speed to provide air circulation and filtering without cooling. Since the fan only settings do not provide cooling, a SET temperature cannot be entered. The room temperature will appear in the display.
NOTE: Auto Fan Speed cannot be used when in the FAN ONLY mode.

Heat Mode (on some models)
Use the HEAT mode at LOW, MED, HIGH or AUTO FAN SPEED for heating. Use the TEMPERATURE INCREASE ▲ / DECREASE ▼ pads to set the desired temperature between 61°F and 86°F in 1°F increments.

Auto Fan Speed
Set to AUTO fan speed for the fan speed to automatically set to the speed needed to provide optimum comfort settings with the set temperature. If the room needs more cooling, the fan speed will automatically increase. If the room needs less cooling, the fan speed will automatically decrease.
NOTE: Auto Fan Speed cannot be used when in the FAN ONLY mode.

Power Outage Recovery Feature
In the case of a power outage or interruption, the unit will automatically re-start in the settings last used, after the power is restored. If the Delay 1-24 hr feature was set, it will resume countdown. You may need to set a new time if desired.
The following is a list of problems that are sometimes encountered when using a room air conditioner. Possible cause and suggested remedies are given for each problem.

If the problem cannot be fixed using the suggested remedies, see *WHEN SERVICE IS REQUIRED* section.

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>POSSIBLE CAUSE</th>
<th>SUGGESTED REMEDY</th>
</tr>
</thead>
<tbody>
<tr>
<td>UNIT WILL NOT RUN</td>
<td>No power to unit</td>
<td>Push reset button on power cord.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Set Fan Control to position other than OFF.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Make sure plug is firmly seated in outlet.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check for blown fuses, tripped circuit breakers.</td>
</tr>
<tr>
<td>LITTLE OR NO COOLING</td>
<td>Fresh air/exhaust damper open</td>
<td>Set vent to CLOSED.</td>
</tr>
<tr>
<td>LITTLE OR NO HEATING (fan and</td>
<td>Obstructed indoor or outdoor airflow</td>
<td>Remove obstruction from indoor grille or outdoor louvers.</td>
</tr>
<tr>
<td>compressor run)</td>
<td>Dirty air filters</td>
<td>Dirty air filter. Clean or replace, as needed.</td>
</tr>
<tr>
<td></td>
<td>Unit undersized for application</td>
<td>Check with dealer to determine proper capacity unit for application.</td>
</tr>
<tr>
<td>LITTLE OR NO COOLING</td>
<td>Temperature Control not set properly</td>
<td>For cooling, turn Temperature Control to cooler setting.</td>
</tr>
<tr>
<td>LITTLE OR NO HEATING (only fan</td>
<td>Temperature Control not set properly</td>
<td>For heating, turn Temperature Control to warmer setting.</td>
</tr>
<tr>
<td>runs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>NOISY UNIT</td>
<td>Loose front on mounting assembly</td>
<td>Tighten any loose parts.</td>
</tr>
<tr>
<td></td>
<td>Weak building construction</td>
<td>Provide additional support for unit.</td>
</tr>
<tr>
<td></td>
<td>Water hitting fan blade</td>
<td>Normal in high humidity. Stop noise by removing drain plug or adding condensate drain cup.</td>
</tr>
<tr>
<td></td>
<td>Unit oversized for application: compressor cycles on and off frequently</td>
<td>Check with dealer to determine proper capacity unit for application.</td>
</tr>
<tr>
<td>MOUNTING SUPPORT NOT INSTALLED</td>
<td>Storm window frame installed in window</td>
<td>Some models require removal of storm window frame before installation.</td>
</tr>
<tr>
<td>FROST ON INDOOR COIL</td>
<td>Dirty air filter</td>
<td>Clean air filter by vacuuming or washing with water and mild soap.</td>
</tr>
<tr>
<td></td>
<td>Normal for low outdoor temperatures</td>
<td>Turning Temperature Control to warmer setting reduces occurrence and duration of frost.</td>
</tr>
<tr>
<td>FROST ON OUTDOOR COIL (heat</td>
<td>Normal for outdoor temperatures at or below 45°F</td>
<td>Call for service only if unit does not heat room and you have checked all problems and remedies listed under LITTLE OR NO HEATING.</td>
</tr>
<tr>
<td>pump models only)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ODORS IN COOLING</td>
<td>Mold, mildew, or algae formation on wet</td>
<td>To reduce algae growth, use algaecide tablet in base pan; remove drain plug; add condensate drain cup and hose. Thoroughly clean unit.</td>
</tr>
<tr>
<td></td>
<td>surfaces</td>
<td></td>
</tr>
<tr>
<td>ODORS IN HEATING</td>
<td>Normal for first time electric heater is used each season</td>
<td>Caused by dust accumulation during unused months. Odor dissipates quickly with heater use.</td>
</tr>
</tbody>
</table>

### When Service Is Required

Your room air conditioner dealer can give you the name of your nearest Authorized Service Center. Help them give you prompt service by providing:

- An accurate description of problem.
- Complete model, serial, and manufacturing numbers from serial plate.
- Proof of purchase (sales receipt) upon request.

Repair by unauthorized servicer that results in subsequent failure of unit voids warranty. Warranty details are contained in warranty certificate enclosed with unit.

Keep accurate records of service calls, including what was done, servicer’s name, and date of service.

### Any Questions?

Most questions can be answered by your local dealer. If you have other matters that cannot be resolved locally, or you need additional information regarding other heating and cooling products offered by us - please call:

**CONSUMER INFORMATION LINE**  
AMANA® BRAND TOLL FREE  
1-877-376-0214 (U.S. and Canada only)  
email us at: customerservice@goodmanmfg.com  
fax us at: (713) 856-1821  
(Not a technical assistance line for dealers.)

Outside the U.S. and Canada, call 1-713-861-2500.  
(Not a technical assistance line for dealers.)  
Your telephone company will bill you for the call.
**LIMITED WARRANTY CONSUMERS**

**RAC WINDOW TYPE H & C (AE, AH, PBC, PBE, PBH)**

This warranty is extended only to purchasers for personal, family or household use. A distinct warranty is extended to commercial customers.

Amana® brand RAC window-type heating or air conditioning units identified as AE, AH, PBC, PBE and PBH units are warranted by Goodman Company, L.P. to consumers against defects in materials and workmanship under normal use and maintenance, as provided below.

**FIRST-YEAR COVERAGE (ENTIRE UNIT):** We will repair or replace, free of charge (to include labor), any part of a unit that proves to be defective due to workmanship or materials within the first year after the date of purchase.

**SECOND THROUGH FIFTH YEARS SEALED SYSTEM COVERAGE:** During the 2nd through 5th years after the date of purchase, we will repair (to include labor) any refrigerant leaks caused by defects in workmanship or material of a unit, and will repair or replace (to include labor) any portion of the evaporator coil, condenser coil, compressor, reversing valves or connecting tubing that proves to be defective, in workmanship or materials.

If the date of purchase cannot be verified, the warranty period begins three months after the month of manufacture (indicated by the first four digits of the unit's serial number (yymm)).

Any part replaced or leak repaired under this warranty is warranted only for the unexpired portion of the original warranty term.

The above remedies are our only responsibilities, and the consumer’s only remedies, under this warranty. For warranty credit, any defective part must be returned to an Amana® brand heating and air conditioning products distributor by an authorized Amana® brand servicer, and all warranty service must be performed by an authorized Amana® brand servicer. To locate an authorized Amana® brand servicer, contact Goodman Company Consumer Affairs at the number or address found at the bottom of this certificate.

Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging.

Model # & Serial # _________________________________ Date of Purchase _________________________________

**WARRANTY LIMITATIONS:**

**WE ARE NOT RESPONSIBLE FOR:**

- Damage or repairs required as a result of faulty installation or application
- Damage or repairs required as a result of floods, fires, wind, lightning, accidents, corrosive atmosphere or other conditions beyond our reasonable control
- Damage or repairs required as a result of the use of components or accessories not compatible with the unit
- Units installed outside of the United States and Canada
- Normal maintenance, as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, or damage caused by failure to perform such maintenance
- Parts or accessories not supplied or designated for use by us
- Damage or repairs required as a result of any improper use, maintenance, operation or servicing
- Damage or failure to start due to interrupted and/or inadequate electrical service
- Changes in the appearance of the unit that do not affect its performance
- Replacement of fuses and replacement or resetting of circuit breakers

**THIS WARRANTY IS THE ONLY EXPRESS WARRANTY PROVIDED ON THE UNITS COVERED; AND ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THIS WARRANTY.** Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

**WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.
WARRANTY TO COMMERCIAL CUSTOMERS

RAC WINDOW TYPE H & C (AE, AH, PBC, PBE, PBH)

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• Changes in the appearance of the unit that do not affect its performance
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Model # & Serial # ____________________________ Date of Purchase ____________________________