



**Frequently Asked Questions** for Item# 173635  
Mr. Heater Big Buddy™ Indoor/Outdoor Propane Heater;  
Model# F274800

**Question:**

I can not get my heater to come on. There is no green light on, on the circuit board.

**Answer:**

Be sure the power to the heater is on and that the gas valve is also on.

**Question:**

Why with only one 1# tank screwed on to my heater will it run on high for only a couple of minutes than shuts off?

**Answer:**

Because of the properties of propane you need to have two 1# bottles screwed on to the Big Buddy for it to operate at its high setting of 18,000 BTUs. Or you can use a larger remote tank and hose.

**Question:**

Why will my heater shut off when I am running the heater on low or medium with only a 1# bottle attached? It also happens if I connect a remote tank and hose to that same side.

**Answer:**

Try moving the small 1# tank or the hose and remote tank to the regulator on the other side of the heater. If it works then the regulator is bad on one side.

**Question:**

Can I hook my Portable Buddy to my regulated propane source in my mobile home, or RV?

**Answer:**

If your propane source is regulated you can hook it to the unregulated quick coupler connection on the left hand side of the heater using our # F271501 hose and quick coupler connection.